



## ICCN Networking International Warranty

**International Warranty Statement:** International Communications Corporation, Inc. ("ICCN") warrants its products to be free from defects in workmanship and materials, under normal use and service, for five (5) years starting from the date the original purchaser purchased the product from ICCN or its Authorized reseller or distributor. An option to extend the standard warranty can be obtained by contacting ICCN. Fans and internal power supplies are covered by a warranty period of three (3) years. Should any ICCN product fail to function as warranted, ICCN may, at its own discretion, either repair or replace the defective product with a similar or functionally equivalent product, during the applicable warranty period. ICCN will endeavor to repair or replace any product returned under warranty within sixty (60) days of its receipt of the returned product.

ICCN warrants that for a period of two (2) years from the invoice date on the authorized ICCN distributor's invoice that the Software supplied by ICCN will perform substantially in accordance with the specifications set forth in the ICCN user guide accompanying the Product. In the case of a defect, which is reproducible by ICCN, the Software will be either repaired or replaced, at ICCN's option.

All products that are replaced become the property of ICCN. Repaired or replacement products may be refurbished or contain refurbished materials. Any replaced or repaired product carries the remainder of the initial warranty. ICCN is not responsible for any Customer or custom software or firmware, configuration information, or memory data of Customer contained in, stored on, or integrated with any products returned to ICCN pursuant to any warranty. Customer must back up or otherwise retain any such information or data prior to shipping product to ICCN. Products returned to ICCN should have any customer-installed accessory or add-on components, such as expansion modules, removed prior to returning the product for replacement. ICCN is not responsible for these items if they are returned with the product.

Prior to returning any defective product, Customers must contact ICCN for a Return Material Authorization number. Proof of the original purchase may be required. Any product returned to ICCN without a valid Return Material Authorization (RMA) number clearly marked on the outside of the package will be returned to the customer at customer's expense. For warranty claims within the US and Canada, please call our toll-free customer support number at +1 951-934-0531. Customers are responsible for all shipping charges to and from their facility to ICCN or an authorized ICCN support depot.

**WARRANTIES EXCLUSIVE: IF AN ICCN PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT OF THE PRODUCT IN QUESTION, AT ICCN'S OPTION. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING**



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